

Dear Parents and Students,

In this sheet, you will find some basic information about our school food catering services, along with answers to some questions that are frequently asked by parents and students at the start of each school year.

We would like to thank you in advance for choosing Amashine catering services, and we invite you to contact us at any time with questions or suggestions – including home recipe suggestions – in order that we can better meet the food preferences and best nutritional interests of your children.

Sincerely yours,
AMASHINE Management

What do we offer?

KG1 – G1: Set menu served to students at tables in cafeteria (or at KG1-2 classrooms). A set meal consists of 1 main dish (meat or protein dish), starch, vegetables and fruits.

G2 – G12: Set menu consists of raw vegetables, fruits, soup and bread; 1 choice between 3 main dishes (meat or protein dish + starch), and 1 choice of daily dessert. (Note: seconds may be taken for all items, with the exception of dessert).

In addition there is a range of A La Carte choices for purchase, from sandwiches, breakfast and other food options. See prices below:

Sandwich	22-25 RMB
Salads	16-23 RMB
Variety of Drinks	4-21 RMB
Variety of Pastries & Cakes	6-19 RMB

Morning Snacks are offered to Kindergarten to G2 students upon request at the cost of 6RMB. This consists of a main snack (e.g.: mini sandwich, dim sum, cake, etc.) and seasonal fruit cut.

We are committed to providing healthy and nutritional food. All students are provided with a variety of homemade lunches, snacks and drinks. No additional colorants, MSG or chemical are used during food preparation.

How to pay?

When student is ready to pay, they will need to tap the card at the cashier counter and the amount of consumptions will be deducted from the balance. No cash sales are allowed in our cafeteria, and students must carry their cards all the time for purchasing items.

It is recommended that the student/Amashine card should not be used by others and it should have a sufficient balance between 100-200RMB at all the time, so as to ensure a speedy service.

How to add money to the card?

Students need to deposit a desired amount of money onto their student/Amashine card. The initial minimum deposit is 200RMB and cash, Alipay or Wechat payment are all accepted.

Adding money to lunch cards can be easily done in the cafeteria during operation times, preferably not during lunch time to avoid long lines. The minimum load is 50RMB per time. Please refer to the cashier desk for further information.

When money is added to your child's balance, you will receive an invoice informing how much money has been loaded. All consumptions are recorded in our database, which can be provided upon request.

Elementary students will have their cards kept with their homeroom teachers and TAs to avoid a lost. Amashine will notify students when the balance is low, you can then send the money to your child's homeroom teachers or TA, and they will assist you to top-up the card. Secondary students are taking full responsibilities of their own card.

What to do if I lose or damage the card?

Please inform our cashier immediately should you have lost your card, and the cashier will freeze the card in case someone else would like to use it.

A new card can be made at the cost of 40RMB by the school main office (for students in G3-12) or the cafeteria (for students in KG1-G2). You will not lose your balance when your card is missing or damaged, and the previous balance will be transferred to the new card.

Note: Please keep the card in a safe place and do not bend, heat, pierce or cut it.

